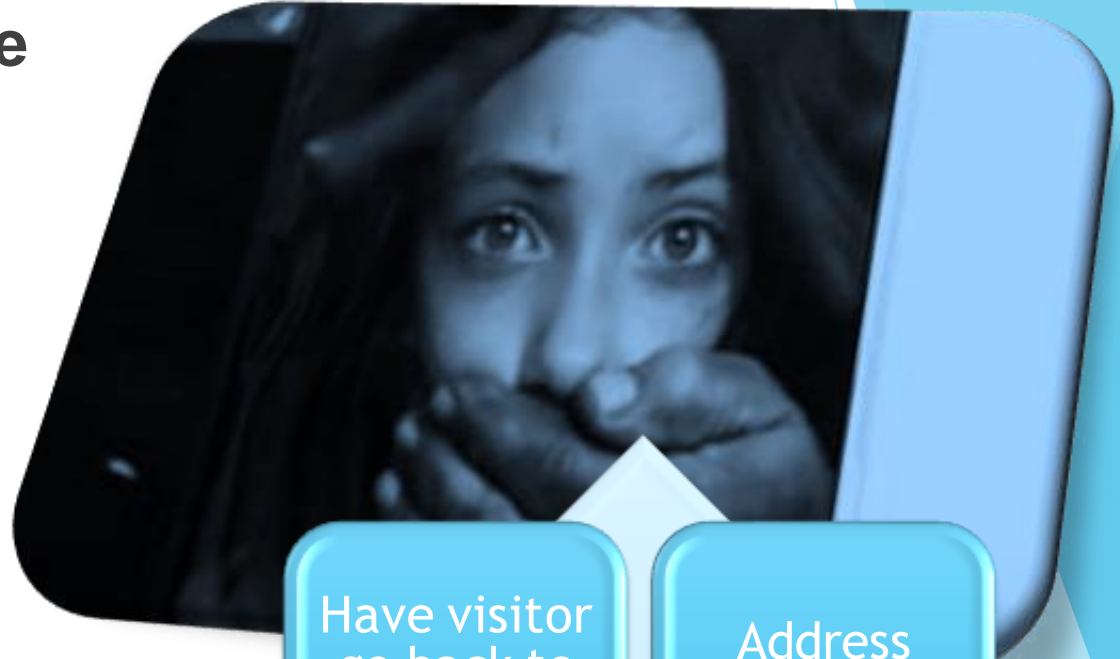


Strategies for Effective Training of Healthcare Workers

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ASSESS the Situation: Possible Indicators

- ▶ **Accompanied by a person speaking for the patient – may pose as family member/”boyfriend”**
- ▶ **Poor personal hygiene/medical neglect**
- ▶ **Signs of physical abuse (bruises, burns)**
- **Poor or no eye contact**
- ▶ **Tattoos (possible signs of branding)**
- **dental problems**



Have visitor
go back to
waiting
area

Address
pain,
diagnostics

Talk to
patient
at/below
eye level

Assure
patient
they are
safe



Possible Clinical Presentations

Bruising: Various stages of healing

Scars?

Infections

U.T.I.

Pelvic pain - PID

Poor dental Hygiene

Chemical dependence/
Withdraw symptoms?

Guarded

Indifferent

Unemotional

Signs of malnourishment

Tearful?

strangulation

Baltimore City Coordinated Responses

- ▶ **Baltimore City Model - Blue Dot**
 - ▶ Tom Stack - HT Coordinator
 - ▶ Mercy Forensic Nursing Central Hub
 - ▶ Vice, BPD, MTA, Advocates, FBI, ICE, Dept SS and 56 systems
 - ▶ Community Awareness Campaigns
 - ▶ City Council support Councilman Burnett



Blue Dot Initiative

- ▶ Offers
 - ▶ All services
 - ▶ Medical
 - ▶ Forensic
 - ▶ Safety
 - ▶ Comfort
 - ▶ Dependency
 - ▶ Shelter

bmoresafe App

- ▶ Hub for all HT information for system providers - Blue Dot
- ▶ 2 million downloads nationally
- ▶ Military model



bmoresafe
Mercy Medical Center

BCHTC Medical Subcommittee

- ▶ 14 healthcare organizations / hospitals
- ▶ 96 Champions from these hospitals
 - ▶ Create protocols
 - ▶ Joint Commission requirements
 - ▶ Train staff
 - ▶ Post Blue Dot numbers
 - ▶ Posters
- ▶ Case studies
- ▶ Share progress
- ▶ BCFD / EMS progress



Screening Protocol for a Blue Dot (Human Trafficked) Patient (see below)

Ensure patient safety, notify security, put patient's belongings in secure bag, escort to private area, no visitors, make patient anonymous.

- Screening Protocol-
- Have you been physically or verbally abused, raped, threatened or made to feel physical pain for working slowly or trying to leave your current location or residence.
 - Have you been in a situation in which you are being held against your will, had your documents taken, or forced into situations that do not make you feel safe or comfortable?
 - Have you been forced to perform sexual acts for housing, money, food, or to pay off a debt?

Patient wants police involved and Forensic exam

- Call 911/311; let them know you have a blue dot patient.
- Give them the facility name, area, and patient's name.
- Police will pick up patient from outside facility and escort to Mercy Medical Center. ENSURE THAT PATIENT PHONE IS TURNED OFF AND WRAPPED IN FOIL.

Patient Only wants Forensic exam, no police involvement

- Call Mercy Medical Center ED charge phone 410-332-9477.
- Alert them of blue dot patient at your facility. Give facility information and staff contact information so Forensic Nurse can call back for consult. ENSURE THAT PATIENT PHONE IS TURNED OFF AND WRAPPED IN FOIL.

Patient does not want Forensic exam, or police involvement

- Patient is given Human Trafficking hotline information.
- Patient given information for bMOREsafe app.
- Patient given information for Mercy Medical Center- 301 St. Paul Place ENSURE THAT PATIENT PHONE IS TURNED OFF AND WRAPPED IN FOIL WHILE AT YOUR FACILITY.



B City HT Medical Subcommittee

- ▶ 13 major Hospital systems - including Hopkins and U of MD
- ▶ Over 100 “Champions”
- ▶ Design training - lunch and learn, webinars, staff meetings, huddles, Grand Rounds
- ▶ JCAHO
- ▶ Blue Dot Model

- ▶ Trained over 1000 EMS medics and over 800 volunteers
- ▶ Averaging 2 / month identification

Referrals

- ▶ Greeted by specialized providers
- ▶ Avoids any waiting area

- ▶ System of warm hand offs

To date

- ▶ 225 victims of trafficking in <3 years
- ▶ 150 in past 15 months

- ▶ IRB study - Blue dot efficacy

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▶ Questions